



Construction
Civil & Rail



Trade
Services



Mining Resources
& Energy



Maintenance



Cleaning



Landscaping



Science &
Technology



Hospitality



Labour Hire



Recruitment



Traffic
Management



Health



Integrated Management Policy

The Integrated Management System Policy of New Start is to carry out all aspects of the delivery of our services to customers in conformance with the requirements of this Management System and thus the requirements of ISO 9001, ISO45001 and ISO14001.

The company relies solely on its customers for its continued existence and it is our objective to consciously provide a high level of customer satisfaction through consistently achieving compliance with customer requirements.

New Start is committed to meeting its regulatory and other requirements.

The owners and managers of New Start are committed to the principles of environmental sustainability, protection of the environment and prevention of pollution and have committed the organisation to conducting all of its operations in an environmentally responsible manner.

Our objective is to continually improve our service through seeking to observe and listen to our customer's expectations and understand their needs. This ensures the Quality of our service and our continued performance as an organisation.

We have a transparent and highly accountable approach to our Workplace Health and Safety Management System and this Policy and other relevant information is freely available to the public and other stakeholders.

Daniel Phillips
Managing Director
Dated May 2023

The key points of our Policy are:

- Our Policy is to deliver a quality product and/or service to our clients that provides benefits to our clients in excess of the cost of the product and/or service whilst at the same time providing a satisfying and stimulating work environment for our staff.
- Our Management System also enhances staff satisfaction by providing clear statements of responsibility and job requirements to all staff members. Our commitment to a high level of customer satisfaction through the delivery of quality services is reflected in the value we place on our contract staff and employees.
- New Start is committed to providing a safe work environment by committing to eliminate hazards and reduce risks and ensuring that our practices take into consideration all environmental impacts. We encourage our contractors, employees and customers to follow safe and environmentally sound work practices. We aim to prevent work related injury and ill health.
- Our forward planning reflects our commitment to continually improving our management system, improving our performance through establishing and monitoring Management Objectives as our business develops.
- This Policy is made available to all personnel. Implementation of this policy is mandatory.
- Through the implementation of this Policy, we aim to achieve our objective of continually improving our performance as providers of contracting services.